

# Cedar Haven

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June 15, 2011

Dear Concerned Family Member:

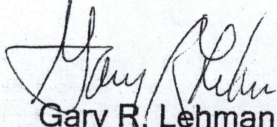
The Lebanon County Commissioners passed a resolution increasing Cedar Haven's public rates effective July 1, 2011 for Nursing Facility Services this morning at the public meeting held at Cedar Haven. Nursing Facility Services (including community therapeutic leave) will be charged at a rate of \$255.00 per day.

Cedar Haven will reserve a resident's bed (if the resident so chooses) while the resident is hospitalized for a discounted rate of \$150.00 per day, providing this declaration on the "Resident Notice of Intent" form has been made. To qualify for the discounted rate, the resident must be admitted to a hospital or placed under observation at a hospital for a 24-hour period or longer. The hospital days that are applicable for the discounted rate include the admission date but not the discharge date. More information on this discount can be obtained in the Finance Office.

Cedar Haven's rates are all-inclusive rates except for rehabilitative therapies and other personal expenses. This means that you will not see any added charges by the Nursing Home for such things as a special diet, hearing aide batteries, over-the-counter medications, personal laundry, beautician services, transportation to outside medical appointments, non-rehabilitative therapies, etc.

Physician services, prescription medications, laboratory services, X-ray services and orthotic/prosthetic medical devices are supplied by outside providers and thus are not incorporated in our cost or charge structure. Cedar Haven furnishes the above providers with our residents' insurance information so that they may bill and receive payment for their services directly from the insurers. As you may know, most insurance, like Medicare, has annual deductibles and built in coinsurance/co-pay features as part of the coverage. If your loved one's insurance does not pay for these services in full, the provider may bill them for the deductibles and/or coinsurance.

If you have any questions regarding this letter, please contact the Finance Office, Monday through Friday between 8:00 a.m. and 4:00 p.m. at (717) 274-0421.

  
Gary R. Lehman  
Finance Director