NON MEDICAL HOME HEALTH,
HOSPICE AND
HOME CARE AGENCIES
SERVING LEBANON COUNTY

Lebanon County Area Agency on Aging
710 Maple Street, 2nd floor
Lebanon, PA 17046
(717) 273-9262
Fax (717) 274-3882
www.lebcounty.org
January 2020
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TO PROSPECTIVE CONSUMERS OF HOME CARE AGENCIES

The Lebanon County Area Agency on Aging is able to offer specific Home and Community Based programs to assist with keeping consumers in their home when physical functioning and medical needs require additional help. Sometimes a decision is made for more extensive coverage and services, as per their physician, or by consumer preference, for their home care needs. This directory has been compiled to distribute information on Home Care Agencies that serve Lebanon County residents, their specific services, staffing and contacts as provided by the respective agencies.

This listing is by no means inclusive nor do we recommend any one agency. It is best to contact the agency, review their services, costs, and ability to serve your particular situation. The directory will be reprinted periodically and information revised accordingly.

The booklet lists the following services:

**Home Health Agencies** are Medicare certified and have met federal and state minimum requirements for patient care and management. They typically have RN’s to assess and provide treatment, therapists, social workers and home health aides. Referrals are made with physician order.

**Hospice Care** involves a core interdisciplinary team of skilled professionals and volunteers who provide service for the terminally ill and support for patient families. Hospices are Medicare certified and licensed according to federal and state requirements. Referrals are made with physician order.

**Non-medical Home Care Agencies** provide homemakers, companions and home health aides for clients such as bathing, dressing, meals, housekeeping, etc. They recruit, train and supervise their personnel for care given and some agencies may be licensed. Some agencies will provide licensed personnel for private duty services or have licensed personnel supervising their care-giving employees.

For more information on Home and Community Bases Services or with questions on material in this publication please contact:

The Lebanon County Area Agency on Aging
710 Maple Street, 2nd floor
Lebanon, PA 17046-3557
717-273-9262
www.lebcounty.org
HOW TO CHOOSE A HOME CARE SERVICE THAT IS RIGHT FOR YOU

One of the best ways to determine which service is right for you would be to get a personal recommendation from a friend or relative – someone you trust. Your church, synagogue or an organization of which you are a member are important resources.

- To help determine what type of in-home care will best meet your needs, think through what the person’s day is like and what kind of help would be needed to get through it. Is help needed taking medications, getting to and from the bathroom, preparing meals, taking a bath or shower, getting dressed or doing physical exercises? Are there medical conditions that require special attention? Are there symptoms that the caregiver must be aware of so the physician can be alerted? Be sure to ask the person needing help what his/her expectations are and what they would like the caregiver to do.

SOME QUESTIONS THAT YOU MAY ASK:

- How long has the agency served in the community?
- Can the agency provide written information on extent of services and cost of services?
- Does the agency provide a contract for specified services?
- How do they hire their staff? Are they bonded, licensed? Have they gone through criminal background checks?
- What training does the agency provide their staff?
- Is there a written plan of care for each consumer?
- Does the agency send the same caregiver?
- How does the agency handle fill-in for emergencies, caregiver sickness or call offs?
- Do they distribute a note of rights and responsibilities of providers and clients?
- Who do you go to for complaints?
- Does the agency routinely send out consumer satisfaction surveys?
- Can the agency give references from former or present consumers on their service?

We hope that the enclosed information, provided by the Home Care Agencies, will help in making an informed decision on the choice of appropriate service for you or your family member.
NON-MEDICAL HOME CARE AGENCY

Joe Cadovich – Agency Director – Central PA

Amber Ivy, Lead Service Coordinator

- Serves all of Lebanon County
- Pennsylvania Department of Aging Waiver Certified
- All employees bonded
- Staff background checks performed
- PA Dept. of Health Licensed Home Care Agency

STAFFING AVAILABLE:
CNA, Companion, Home Health Aide, Homemaker, Respite

SERVICES PROVIDED:

<table>
<thead>
<tr>
<th>Bed bath</th>
<th>Respite Care</th>
<th>Ambulation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sponge bath</td>
<td>Encourage fluids</td>
<td>Reposition as required</td>
</tr>
<tr>
<td>Shower</td>
<td>Prepare meal</td>
<td>Range of motion</td>
</tr>
<tr>
<td>Hair care</td>
<td>Wash dishes/clean kitchen</td>
<td>Empty bedside commode</td>
</tr>
<tr>
<td>Nail care – file only</td>
<td>Prepare grocery list</td>
<td>Bedpan/urinal care</td>
</tr>
<tr>
<td>Oral Hygiene &amp; Denture care</td>
<td>Feed/assist client</td>
<td>Catheter bag (empty only)</td>
</tr>
<tr>
<td>Foot care: wash/soak</td>
<td>Light housekeeping</td>
<td>Mechanical lift</td>
</tr>
<tr>
<td>Shave: electric only</td>
<td>Shopping</td>
<td>Supervise transfer</td>
</tr>
<tr>
<td>Skin care/lotion</td>
<td>Transportation</td>
<td>Fall precautions</td>
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<tr>
<td>Dress</td>
<td>Escort to appointments</td>
<td>Medication reminders</td>
</tr>
<tr>
<td>Laundry: home/bldg.</td>
<td>Check for home safety</td>
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<tr>
<td>Laundromat</td>
<td>Change bed linens</td>
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CALL FOR RATES
ANGELS ON CALL
PART OF HONOR HEALTH NETWORK
729 E CUMBERLAND ST
LEBANON, PA 17042
Phone: 717-479-5708
Fax: 717-454-0359
Toll Free: 1-888-432-1070
Website: angelsoncall.com

Nathan Tempelman, VP of Operations
Jexsaida Flores – Regional Client Service Manager
Annie Riviera, Office Manager

Home Health and Home Care Agency

- Licensed Home Health Provider
- Pennsylvania Department of Aging Waiver Certified
- ODP Provider
- VA Provider
- Vet Assist Provider
- Staff Background Checks Performed

Staffing Available

Caregiver, Companion, Home Health Aide, Homemaker, Nurse, Physical Therapist, Occupational Therapist

Services Provided

<table>
<thead>
<tr>
<th>Bed bath, complete assist</th>
<th>Sponge bath</th>
<th>Shower</th>
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</thead>
<tbody>
<tr>
<td>Hair care</td>
<td>Nail care (file)</td>
<td>Oral hygiene</td>
</tr>
<tr>
<td>Foot care (wash/soak)</td>
<td>Shave (electric only)</td>
<td>Skin care/lotion</td>
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<tr>
<td>Dress</td>
<td>Laundry</td>
<td>Laundromat</td>
</tr>
<tr>
<td>Change bed linens</td>
<td>Respite care</td>
<td>Encourage fluids</td>
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<td>Prepare meal</td>
<td>Wash dishes/clean kitchen</td>
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<td>Empty bedside commode</td>
<td>Bedpan/urinal care</td>
<td>Mechanical lift</td>
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<td>Fall precautions</td>
<td>Medication reminders</td>
<td>Overnight Stays</td>
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Hourly Rates
$22.50 - $25.00
NON-MEDICAL HOME CARE AGENCY

Lisa Fair, contact

- Licensed Home Health Provider
- In business in Lebanon County since 2018
- Serves all of Lebanon County
- All employees bonded
- Staff background checks performed

Staffing Available:
Home Health Aide, Companion, Homemaker

Services Provided:

<table>
<thead>
<tr>
<th>Bed bath: complete assist</th>
<th>Laundromat</th>
<th>Escort to appointments</th>
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</thead>
<tbody>
<tr>
<td>Sponge bath</td>
<td>Change bed linens</td>
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<td>Medication reminders</td>
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<tr>
<td>Dress</td>
<td>Shopping</td>
<td>Pet Care</td>
</tr>
<tr>
<td>Laundry: home/building</td>
<td>Transportation</td>
<td>Overnight stays</td>
</tr>
</tbody>
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Rates: $20.70 per hour
HOME CARE AGENCY-offering all levels of care

Geri Adams, Scheduling Manager, contact

- Licensed Home Care Provider
- In business since 1982
- Office in Lancaster County – serving Lebanon County
- Background checks and drug screening preformed
- All Central Penn caregivers have liability insurance and Workers Compensation

STAFFING AVAILABLE:

Personal Care Aides (PCA), Certified Nurse Aides (CNA), LPN and RN

SERVICES PROVIDED:

- Bed Bath: complete/assist
- Sponge bath
- Shower
- Hair care
- Nail care (file)
- Oral hygiene
- Foot Care: wash/soak
- Shave; electric only
- Skin care/lotion
- Dress
- Laundry: home/bldg.
- Laundromat
- Change bed linens

- Skilled Nursing Services
- Therapies
- Respite Care
- Encourage fluids
- Prepare meal
- Wash dishes/clean kitchen
- Prepare grocery list
- Feed/assist client
- Light Housekeeping
- Shopping
- Transportation
- Escort to appointments
- Check for home safety

- Ambulation
- Reposition as required
- Range of motion
- Empty beside commode
- Bedpan/urinal
- Catheter care
- Mechanical lift
- Supervise transfer
- Fall precautions
- Medication reminders
- Dispensing Medication LPN or RN
- Pet Care
- Overnight Stays

CALL FOR RATES
NON-MEDICAL HOME CARE AGENCY

Dwindal Toliver, Tanesha Chambers, or Sheena Toliver, contacts

- Licensed Home Health Provider
- In business in Lebanon County since 2006
- Serves all of Lebanon County
- Pennsylvania Department of Aging Waiver certified, PA Dept of Office of Developmental Programs (ODP) Waiver certified
- All employees bonded, liability insured, worker comp insured
- Staff background checks performed, Childline
- Office of Long Term Living (OLTL) Waiver
- PA Dept of State Certified

STAFFING AVAILABLE:
RN, CNA, Companion, Home Health Aide

SERVICES PROVIDED:

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<td>Dispensing Medicines</td>
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<td>Laundromat</td>
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<td>Change bed linens</td>
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CALL FOR RATES

“When You Can’t Be There ComForcare Can!”
HOSPICE CARE

Erica Facciani, contact

- In business in Lebanon County since 2000
- Licensed Hospice Provider
- Serves all of Lebanon County
- Medicare certified
- All employees bonded
- Staff background checks performed

STAFFING AVAILABLE:
Hospice Nurses, Social workers, CNAs, Chaplains, Counselors

SERVICES PROVIDED:

<table>
<thead>
<tr>
<th>Bed bath</th>
<th>Skilled Nursing Services</th>
<th>Ambulation</th>
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</thead>
<tbody>
<tr>
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<td>Laundromat</td>
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Services covered by Medicare, Medicaid, Private Insurance for Individuals with end-of-life needs. Sliding scale if needed.

*REFERRALS ARE MADE WITH PHYSICIAN ORDER*
HOME HEALTH AGENCY

Laura Cervantes, contact

- Licensed Home Health Provider
- In business in Lebanon County since 2006
- Serves all of Lebanon County
- Medicare Certified
- All employees bonded
- Staff background checks performed

STAFFING AVAILABLE:

RN, LPN, Social Worker, Physical Therapy; Physical Therapy Assistant, Occupational Therapy, Speech Therapy

SERVICES PROVIDED:

- Skilled Nursing Services
- Therapies Services
- Evaluate for home safety
- CHF program/Telehealth
- Trach/Ventilator
- Medication Management & Teaching
- Ostomy Education/Care
- Wound Care
- Wound Vac Therapy
- Diabetes Management
- Chemotherapy
- Fall Prevention
- IV Therapy
- Enteral/Parenteral Nutrition

*REFERRALS ARE MADE WITH PHYSICIAN ORDER*
HOSPICE CARE

Liane Bathsta – Primary Contact

- Licensed Hospice
- Medicare Certified
- PDA Waiver Certified
- All Employees Bonded
- Serves all of Lebanon County
- Staff Background Checks Performed

Staffing Available:
- Registered Nurse
- Home health aide (same as CNA)
- Social Work
- Chaplain
- Volunteer services
- Therapies
- Medication Management
- Respite and increased level of care needs (such as general inpatient and continuous care)
IN-HOME MEDICAL SERVICES

Tammy Holmes – Primary Contact

- Licensed Home Care Agency
- Medicare Certified
- PDA Waiver Certified
- All Employees Bonded
- Serves all of Lebanon County
- Staff Background Checks Performed

Staffing Available:

- Registered Nurse
- Physical Therapy
- Occupational Therapy
- Speech Therapy
- Social Services
- Home Health Aide (same as CNA)
- Behavioral Nursing
- Wound care
NON-MEDICAL HOME CARE AGENCY

Steve & Maggie Fortna, contacts

- Licensed Home Health Provider
- In business in Lebanon County since 1998
- Serves all of Lebanon County
- Pennsylvania Department of Aging Waiver certified
- All employees bonded
- Staff background checks performed

STAFFING AVAILABLE:

RN, LPN, CNA, Companion, Home Health Aide, Homemaker, Hospice

SERVICES PROVIDED:

- Bed bath
- Sponge bath
- Shower
- Hair care
- Nail care
- Oral Hygiene
- Foot care: wash/soak
- Shave: electric only
- Skin care/lotion
- Dress
- Laundry: home
- Laundromat
- Skilled Nursing Services
- Respite Care
- Encourage fluids
- Prepare meal
- Wash dishes/clean kitchen
- Prepare grocery list
- Feed/assist client
- Light housekeeping
- Shopping
- Transportation
- Escort to appointments
- Change bed linens
- Ambulation
- Reposition as required
- Range of motion
- Empty bedside commode
- Bedpan/urinal care
- Catheter bag
- Mechanical lift
- Supervise transfer
- Fall precautions
- Medication reminders
- Dispensing Medicines
- Check for home safety

RATES:

Private Duty Services

Home Health Aide/CNA - $26.00 per hour

RN - $54.00 per hour

LPN - $42.00 per hour
NON-MEDICAL HOME CARE AGENCY

Mike Schwartz, contact/owner

- Home Instead, Inc. began service in 1994
- Serving Lebanon County since 2008
- PA Dept of Health License
- All employees bonded
- Background check process completed
- Drug testing completed
- Respite Care

STAFFING AVAILABLE:

Companion, Homemaker, Personal Care, Special Services

SERVICES PROVIDED:

- Bed bath
- Sponge bath
- Hair care
- Nail care (file)
- Oral Hygiene
- Foot care: wash/soak
- Shave: electric only
- Skin care/lotion
- Laundry: home
- Laundromat
- Change bed linens
- Shower
- Dementia Care
- Respite Care
- Encourage fluids
- Prepare meal/Menu Planning
- Wash dishes/clean kitchen
- Prepare grocery list
- Feed/assist client
- Light housekeeping
- Shopping/Errands
- Transportation
- Escort to appointments
- Check for home safety
- (obvious trip hazards)
- Ambulation
- Range of motion (as shown by family)
- Supervise transfer
- Fall precautions
- Medication reminders
- Companionship
- Alzheimer’s Care
- Pet care/plant care
- Incontinence care

PLEASE CALL FOR CURRENT RATES
HOSPICE CARE

- Licensed Hospice Provider
- Non-profit agency
- Provides care across all settings including home, senior living facility, hospital one inpatient center since 1980
- Medicare certified
- Accredited by the Joint Commission
- Services available regardless of patients’ financial resources and ability to pay
- Level 4 (of 4) partner of the We Honor Veterans Program
- Affiliated with WellSpan Health

Staffing Available:
Full-Time Medical Director, Palliative and Hospice, Certified Physicians, and Nurse Practitioners, Pharmacist, Registered Nurse, Licensed Practical Nurse, Hospice Aides, Social Workers, Chaplains, Complementary Therapists, Bereavement Counselors, Volunteers.

Services Provided:
Hospice is a specialized care for people who have weeks or months rather than years to live. Hospice & Community Care provides personalized care and comfort for adults, children, teens and their families facing end of life, coping with serious illness or loss. Hospice & Community Care also offers palliative care, supportive care, and bereavement support through the Pathways Center for Grief & Loss.

Medicare, Medicaid, and Private Insurances accepted. Services available regardless of patients’ ability to pay.
HOSPICE FOR ALL SEASONS
280 SOUTH HILL DRIVE
GRANTVILLE, PA 17028
1-855-234-2555
Phone (717) 234-2555
Fax (717) 238-3190
Website www.hospiceforallseasons.org

HOSPICE CARE

Lisa DeOrnellas, contact person

- Licensed Hospice Provider
- Serving Lebanon County since December 2010
- Serves all of Lebanon County
- Medicare Certified
- Staff background checks completed

STAFFING AVAILABLE:

RN, LPN, Social Workers, Physical Therapy, Occupational Therapy, Speech Therapy, Companion, Hospice, Massage Therapy, Reiki, Aroma Therapy, Spiritual Care

SERVICES PROVIDED:

Bed Bath: complete/assist    Skilled Nursing Services    Ambulation
Sponge bath                   Therapies                    Reposition as required
Shower                        Respite Care                 Range of motion
Hair care                     Encourage fluids              Empty bedside commode
Nail care (file)              Prepare meal 1xdaily            Bedpan/urinal care
Oral hygiene                  Wash dishes/clean kitchen      Catheter care
Foot Care: wash/soak          Feed/assist client             Mechanical lift
Shave: electric only          Light housekeeping             Supervise transfer
Skin care/lotion              Shopping                     Fall precautions
Dress                         Transportation (minimal)      Medication reminders
Change bed linens             Escort to appointments          Dispensing medicines
                                      Check for home safety
INTREPID USA HOME HEALTH SERVICES  
3 LEMOYNE DR  
SUITE 101  
LEMOYNE, PA 17043  
Phone: 717-545-1952  
Fax: 717-5451910  
Website: www.intrepidusa.com

HOME HEALTH AGENCY

Alisa Creveling, RN, BS, Administrator

Jason Hayes, RN, Clinical Supervisor

- Licensed Home Health Provider
- Serving Lebanon County since 1996. Also serving Dauphin, Cumberland, Perry, York, Schuylkill, Berks, Lancaster, Adams and Franklin Counties
- Medicare certified
- Staff background checks performed
- ACHC Accredited

STAFFING AVAILABLE:

RN, LPN, Medical Social Worker, Physical Therapy, Occupational Therapy, Speech Language Pathology, Home Health Aide

*REFERRALS ARE MADE WITH PHYSICIAN ORDER

Skilled Nursing – wound care, medication management/teaching, blood draws, PT/INR via CoaguCheck XS system/finger stick, chronic disease management with emphasis on reduction of hospitalization and patient self-management, at home IV therapy including chemotherapy disconnects

Physical Therapy – balance deficits, gait abnormalities, post operative therapy for total joint replacements, falls reduction, home safety, range of motion, transfer techniques. Lymphedema certified physical therapist on staff

Occupational Therapy – adaptive measures for greater independence with ADL/IADL completion, falls reduction, home safety

Speech Language Pathology – expressive aphasia, dysphasia, cognitive impairments post CVA and/or related to dementia

Medical Social Worker – assists with referral to community resources for transportation, financial assistance with medications, utilities, etc.

Home Health Aide – intermittent visits to assist with safety with personal care
NON-MEDICAL HOME CARE AGENCY

Anthony Miller, President

- In business in Lebanon County since 1979
- Serves all of Lebanon County
- PA Department of Health Licensed Homecare Agency
- PA Department of Aging Waiver certified
- PA Department of Public Welfare OBRA Waiver Certified
- All employees bonded
- Staff criminal background checks and drug tests performed

STAFFING AVAILABLE:

RN, LPN, CNA, Personal Care Aide, Companion, Homemaker, Hospice

SERVICES PROVIDED:

<table>
<thead>
<tr>
<th>Bed bath</th>
<th>Skilled Nursing Services</th>
<th>Ambulation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sponge bath</td>
<td>Respite Care</td>
<td>Reposition as required</td>
</tr>
<tr>
<td>Shower</td>
<td>Encourage fluids</td>
<td>Range of motion</td>
</tr>
<tr>
<td>Hair care</td>
<td>Prepare meal</td>
<td>Empty bedside commode</td>
</tr>
<tr>
<td>Nail care (hands)</td>
<td>Wash dishes/clean kitchen</td>
<td>Bedpan/urinal care</td>
</tr>
<tr>
<td>Oral Hygiene</td>
<td>Prepare grocery list</td>
<td>Catheter bag – empty &amp; change</td>
</tr>
<tr>
<td>Foot care: wash/soak</td>
<td>Prepare grocery list</td>
<td>Mechanical lift</td>
</tr>
<tr>
<td>Shave: electric only</td>
<td>Light housekeeping</td>
<td>Supervise transfer</td>
</tr>
<tr>
<td>Skin care/lotion</td>
<td>Shopping</td>
<td>Fall precautions</td>
</tr>
<tr>
<td>Dress</td>
<td>Transportation</td>
<td>Medication reminders</td>
</tr>
<tr>
<td>Laundry: home</td>
<td>Escort to appointments</td>
<td>Dispensing Medicines (if prepared)</td>
</tr>
<tr>
<td>Laundromat</td>
<td>Change bed linens</td>
<td>Check for home safety</td>
</tr>
</tbody>
</table>

CALL FOR RATES
Home Health Agency

- Serves all of Lebanon County
- Medicare Certified
- All Employees Bonded

Staffing Available
RN, LPN, Social Workers, Physical Therapists, Occupational Therapists, Speech Therapist, Home Health Aide, Hospice

Services Provided:
Bed Bath
Sponge Bath
Shower
Skilled Nursing Services
Therapies
Ambulation
Range of Motion
Fall Precautions
Memory Care Program
Joint Replacement Program
Balance Rehab Program

CALL FOR RATES
HOSPICE CARE

Under the direction of a physician, our team of clinicians offers a special kind of caring atmosphere that encompasses the medical, social, emotional and spiritual aspects of treatment. Our goal is to ensure that the patient's live well with dignity and respect. Our hospice provides:

- Expert clinical care with emphasis on pain and symptom management
- Home medical equipment and medications related to the hospice diagnosis
- Comprehensive bereavement program/spiritual support
- Emotional support for patients and family members
- Volunteers tailored to patient requests
- Medicare certified/Medicaid certified
- Exclusive Memory Care Program
- Proud participant of We Honor Veterans program
- Staff background checks performed/maintained

STAFFING AVAILABLE:
Medical Directors, Expert Nurses, Nurse Practitioners, Hospice Aides, Social Workers, Spiritual Care Coordinators, Specially Trained Volunteers, Therapists, Bereavement Counselors, Bilingual Staff

SERVICES PROVIDED:
Getting into a hospice program can comfort both patient and family. With hospice care, you will have a team who helps you understand what's happening and prepare for what's ahead spiritually, emotionally and physically. Hospice care can improve the quality of the days ahead for everyone.

Most of our hospice services are covered by Medicare, Medicaid and many private health insurance companies. You can also choose to pay privately, but you will never be turned away for inability to pay. Our staff can assist patients, families and physicians in determining eligibility and researching all available options.
NON-MEDICAL HOME CARE AGENCY

Tracy DeHart, contact

Emily Adamson

- Serves all of Lebanon County
- PA Department of Aging Waiver certified, Attendant Care, Act 150, Autism, OBRA, Comcare
- All employees bonded
- Staff background checks performed
- Licensed Home Care Agency
- Skilled Services provided through MA—RN visits, PT/OT & Nurse Practitioner home visits

STAFFING AVAILABLE:

RN, LPN, CNA, Companion, Home Health Aide, Homemaker

SERVICES PROVIDED:

<table>
<thead>
<tr>
<th>Bed bath</th>
<th>Respite Care</th>
<th>Ambulation</th>
</tr>
</thead>
<tbody>
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<td>Wash dishes/clean kitchen</td>
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<td>Prepare grocery list</td>
<td>Bedpan/urinal care</td>
</tr>
<tr>
<td>Oral Hygiene</td>
<td>Feed/assist client</td>
<td>Catheter bag</td>
</tr>
<tr>
<td>Foot care: wash/soak</td>
<td>Light housekeeping</td>
<td>Mechanical lift</td>
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<tr>
<td>Skin care/lotion</td>
<td>Transportation</td>
<td>Fall precautions</td>
</tr>
<tr>
<td>Dress</td>
<td>Escort to appointments</td>
<td>Medication reminders</td>
</tr>
<tr>
<td>Laundry: home</td>
<td>Check for home safety</td>
<td></td>
</tr>
<tr>
<td>Laundromat</td>
<td>Change bed linens</td>
<td></td>
</tr>
</tbody>
</table>

RATES:

<table>
<thead>
<tr>
<th>SERVICES</th>
<th>WEEKLY RATES</th>
<th>WEEKEND RATES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal Care</td>
<td>$21 per hour</td>
<td>$23 per hour</td>
</tr>
<tr>
<td>Home Support</td>
<td>$21 per hour</td>
<td>$23 per hour</td>
</tr>
<tr>
<td>Respite Care</td>
<td>$21 per hour</td>
<td>$23 per hour</td>
</tr>
<tr>
<td>Mileage Charge</td>
<td>50 cents per mile</td>
<td>50 cents per mile</td>
</tr>
<tr>
<td>Assist to doctor appointments</td>
<td>50 cents per mile</td>
<td>50 cents per mile</td>
</tr>
</tbody>
</table>
HOME CARE AGENCY

Melody Broney, contact (email: mbroney@os-health.com)

- Licensed Home Care Provider
- In business in Lebanon County since 2013
- Serves all of Lebanon County
- All employees bonded
- PDA Waiver Certified
- Spanish Speaking Staff Available

STAFFING AVAILABLE:

CNA, Companions, Home Health Aides

SERVICES PROVIDED:

Bed Bath: complete/assist  Sponge Bath  Shower
Hair Care  Nail Care  Oral Hygiene
Foot Care  Shave: electric only  Skin Care/Lotion
Dress  Laundry: Home or Laundromat  Change Bed Linens
Respite Care  Encourage Fluids
Wash Dishes/Clean Kitchen  Prepare Grocery List  Prepare Meals
Light Housekeeping  Shopping  Feed/Assist
Escort to Appointments  Check for Home Safety  Transportation
Reposition as Required  Range of Motion  Ambulation
Mechanical Lift  Fall Precautions  Empty Bedside Commode
Pet Care  Overnight Stays  Medication Reminders
NON-MEDICAL HOME CARE AGENCY

Shawn & Kathy Spence, co-owners/contacts

- All Client Care & Caregiver Training is RN Supervised
- Pennsylvania Department of Aging Waiver certified
- All Staff Bonded & Insured with Multiple Background Clearances
- Licensed with the State of Pennsylvania

STAFFING AVAILABLE:

Companion, Homemaker, Caregiver

SERVICES PROVIDED:

<table>
<thead>
<tr>
<th>Bed bath</th>
<th>Therapies – as shown by families</th>
<th>Ambulation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sponge bath</td>
<td>Respite Care</td>
<td>Reposition as required</td>
</tr>
<tr>
<td>Shower</td>
<td>Encourage fluids</td>
<td>Range of motion (as shown by family)</td>
</tr>
<tr>
<td>Hair care</td>
<td>Prepare meal</td>
<td></td>
</tr>
<tr>
<td>Nail care</td>
<td>Wash dishes/clean kitchen</td>
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<td>Fall precautions</td>
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<tr>
<td>Laundry: home</td>
<td>Escort to appointments</td>
<td>Medication reminders</td>
</tr>
<tr>
<td>Laundromat</td>
<td>Check for home safety (obvious trip hazards)</td>
<td>Dispensing Medicines</td>
</tr>
<tr>
<td>Change bed linens</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

RATES:

Companion/Homemaker – Standard Rates range from $22.00/hr to $27.50/hr - excludes weekends; Evening & Holiday Rates Available Upon Request
NON-MEDICAL HOME CARE

Barbara Boateng – Owner

- All Staff Bonded and Background Checks
- Serves all of Lebanon County

STAFFING AVAILABLE:
CNA, Companion, Home Health Aide, Homemaker

SERVICES AVAILABLE:

<table>
<thead>
<tr>
<th>Task</th>
<th>Task</th>
<th>Task</th>
</tr>
</thead>
<tbody>
<tr>
<td>Change Bed Linens</td>
<td>Check for home safety</td>
<td>Ambulation</td>
</tr>
<tr>
<td>Bed Bath: complete/assist</td>
<td>Respite Care</td>
<td>Reposition as required</td>
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<td>Nail care (file)</td>
<td>Prepare grocery list</td>
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<td>Oral hygiene</td>
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<td>Dress</td>
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<td>Overnight Stays</td>
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<tr>
<td>Laundry: home/bldg</td>
<td>Escort to appointments</td>
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</tr>
<tr>
<td>Laundromat</td>
<td>Catheter Care</td>
<td></td>
</tr>
</tbody>
</table>

RATES: $23.00 an hour
NON-MEDICAL HOME CARE AGENCY
- Diane Jacobs, Director
- In business in Lebanon County since 2007
- All employees bonded
- Staff background checks performed

STAFFING AVAILABLE: CNA, Companion, Homemaker

SERVICES PROVIDED:
- Bed bath
- Sponge bath
- Shower
- Hair care
- Nail care (file)
- Oral hygiene
- Foot care: wash/soak
- Shave: electric only
- Skin care/lotion
- Wheel chair accessible van
- Change bed linens
- Respite Care
- Encourage fluids
- Prepare meal
- Wash dishes/clean kitchen
- Prepare grocery list
- Feed/assist client
- Light housekeeping
- Escort to appointments
- Laundry
- Check for home safety
- Pet Care
- Ambulation
- Reposition as required
- Range of motion
- Empty bedside commode
- Bedpan/urinal care
- Supervise transfer
- Fall precautions
- Medication reminders
- After Surgery Care
- Companionship & Conversation
- Conversation
- End of Life Comfort Care
- Dementia Care

RATES: Level 1 – Companionship & Homemaker Service
- Day $25 per hour
- Overnight $27 per hour
- Weekend $27 per hour

Level 2 – Personal Care Service
- Day $27 per hour
- Overnight $29 per hour
- Weekend $29 per hour

TRANSPORTATION: Client, Caregiver or PV Vehicle
- Weekday $25 per hour
- Weekend $36 per hour

Mobility Device Transport Vehicle
- Weekday $36 per hour
- Weekend $38 per hour

- Day rates are Monday to Friday from 7am to 9 pm
- Overnight rates are Monday to Friday from 9pm to 7am
- Weekend rates begin Friday at 9pm and end Monday at 7am
- Holidays are charged at double the above prevailing rates. $1.00 per hour will be added if the caregiver or company vehicle is used
- Minimum service time required
HOME HEALTH AGENCY

Rebecca Bates, contact

- Licensed Home Care Provider
- In business in Lebanon County since 2008
- Serves all of Lebanon County
- PDA Waiver Certified
- Employees are bonded
- Employee background checks performed

STAFFING AVAILABLE

Companion, Homemaker

SERVICES PROVIDED

<table>
<thead>
<tr>
<th>Service</th>
<th>Description</th>
<th>Description</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Change Bed Linens</td>
<td>Check for home safety-as permitted</td>
<td>Ambulation</td>
<td>Reposition as required</td>
</tr>
<tr>
<td>Bed Bath: complete/assist</td>
<td>Respite Care</td>
<td>Range of motion</td>
<td>Empty bedside commode</td>
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<td>Sponge bath</td>
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<td>Shower</td>
<td>Prepare meal</td>
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<td>Wash dishes/clean kitchen</td>
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<td>Medication reminders</td>
</tr>
<tr>
<td>Nail care (file)</td>
<td>Prepare grocery list</td>
<td>Shopping</td>
<td>Dispensing medication-as permitted</td>
</tr>
<tr>
<td>Oral hygiene</td>
<td>Feed/assist client</td>
<td>Transportation</td>
<td>Pet Care</td>
</tr>
<tr>
<td>Foot Care: wash/soak</td>
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<tr>
<td>Dress</td>
<td>Transportation</td>
<td></td>
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<tr>
<td>Laundry: home/bldg</td>
<td>Escort to appointments</td>
<td></td>
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</tr>
<tr>
<td>Laundromat</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

RATES: Call for professional rates
Ardith Landis, contact

- Serves all of Lebanon County
- Medicare certified
- PDA Waiver certified
- All employees bonded
- Bill hourly, no minimal hours

STAFFING AVAILABLE:

CNA
Companion
Home Health Aide

SERVICES PROVIDED:

Bed Bath: complete assist  Respite Care  Mechanical Lift
Sponge Bath  Encourage Fluids  Supervise Transfer
Shower  Prepare Meals  Fall Precautions
Hair Care  Wash Dishes/Clean Kitchen  Medication Reminders
Nail Care (file)  Prepare Grocery List  Overnight Stays
Oral Hygiene  Feed/Assist Client
Foot Care: Wash/Sock  Light Housekeeping
Shave – electric only  Ambulation
Skin Care/lotion  Reposition as required
Dress  Empty Bedside Commode
Laundry – home/building  Bedpan/Urinal Care
Change bed linens  Catheter Care

PLEASE CALL FOR CURRENT RATES
NON-MEDICAL HOME CARE AGENCY

Leanne Feather, Owner
- Licensed Home Health Provider
- Staff background checks performed
- Bonded and Insured
- Available immediately for short and long term care needs
- Agency employees not independent contractors

STAFFING AVAILABLE:
CNA, Companion, Home Health Aide

SERVICES PROVIDED:
Bed bath  |  Sponge bath  |  Shower
Hair care |  Nail care    |  Oral hygiene
Foot Care |  Shave        |  Skin care
Dress    |  Laundry      |  Laundromat
Change bed linens |  Respite care |  Encourage fluids
Prepare meal |  Wash dishes/clean kitchen |  Prepare grocery list
Feed/assist client |  Light housekeeping |  Shopping
Transportation |  Escort to appointments |  Check for home safety
Ambulation |  Reposition as needed |  Range of motion
Empty bedside commode |  Bedpan/urinal care |  Mechanical lift
Supervise Transfer |  Fall precautions |  Medication reminders
Pet Care |  Overnight stays |

SERVICE RATES:
Companion Care - $23/hour
Mileage - $.56/mile
Personal Care - $23/hour (up to $5/hour extra for high risk/special needs)
24/7 Caregiver Awake and Alert - $23/hour
Couples Services – Additional 25%

REIMBURSEMENT SOURCES:
Private/Family pay
Workers Comp Insurance
Veteran Administration Benefits
Long term care insurance
Health savings accounts
Flexible spending accounts
Reverse mortgage funds

Agency Service Area
Lebanon, Cornwall, Annville, Palmyra, Cleona, Myerstown, Womelsdorf, Fredericksburg, Richland, Jonestown, Bethel, and Southern Schuylkill County
NON-MEDICAL HOME CARE AGENCY

Susan Tipton, contact
- Licensed Home Care Provider
- In business in Lebanon County since 2011
- Serves all of Lebanon County
- Employees are bonded
- Staff background checks performed
- VA Certified

STAFFING AVAILABLE:
Companion, Homemaker, Personal Care Aide, Hospice

SERVICES PROVIDED:

<table>
<thead>
<tr>
<th>Bed bath: complete/assist</th>
<th>Laundry: home/bldg</th>
<th>Light housekeeping</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sponge bath</td>
<td>Laundromat</td>
<td>Shopping</td>
</tr>
<tr>
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<td>Feed/assist client</td>
<td>Overnight stays</td>
</tr>
<tr>
<td>Companion</td>
<td>Pet care</td>
<td>Catheter bag</td>
</tr>
</tbody>
</table>

RATES: Services begin at $20.00/hour; transportation and yard work are slightly higher.
HOME HEALTH AGENCY

Vicky Bracken, BSN, RN, Clinical Manager

- Licensed Home Health Provider
- In business in Lebanon County since 2006
- Serves all of Lebanon County
- Medicare certified
- Staff background checks performed

STAFFING AVAILABLE:

RN, Physical Therapy, Occupational Therapy, Home Health Aide, Speech Therapy, Medical Social Worker, Dietician

SERVICES PROVIDED:

1. Skilled Nursing Services
2. Physical Therapy
3. Occupational Therapy
4. Speech Therapy
5. Social Work
6. Rehabilitation Services
7. Medication Teaching
8. Disease Instruction

*REFERRALS ARE MADE WITH PHYSICIAN ORDER
NON-MEDICAL HOME CARE AGENCY

Trena Segura, Director of Care Coordinator
Deb Schuyler, Director of Operations

- Licensed Home Care Provider
- Serves All of Lebanon County
- All Employees are Bonded and Insured
- Staff background checks completed including driving record

STAFFING AVAILABLE:

CNA, Companion, Home Health Aide, Homemaker, Hospice (non-medical)

SERVICES PROVIDED:

<table>
<thead>
<tr>
<th>Bed bath: complete/assist</th>
<th>Change bed linens</th>
<th>Check for home safety</th>
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</thead>
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</tr>
<tr>
<td>Laundromat</td>
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<td></td>
</tr>
</tbody>
</table>

CALL FOR RATES
Non-Medical Home Health Care

- Licensed Provider
- Serves all of Lebanon County
- All employees insured
- Staff background checks performed

Staffing Available:
Caregivers

Services Provided:

- Respite Care
- Prepare Meal
- Light Housekeeping
- Grocery Shopping and Errands
- Feed or Assist Client
- Personal Care and Bathing
- Incontinence Care
- Ostomy Care
- Companionship
- Laundry
- Accompany to Appointments
- Prepare Grocery Lists

CALL FOR RATES – Two hour minimum for services
Skilled Home-Care and Hospice Services

- Licensed provider
- Services all of Lebanon County
- All employees insured
- Staff background checks performed

Staffing Available:

RN
LPN
Home Health Aide
Physical Therapist
Occupational Therapist
Wound Care
Hospice

Services Provided:

Check for home safety          Physical Therapy
Empty bedside commode          Occupational Therapy
Fall precautions               Ostomy Services
Medication reminders           Hospice Care
Dispensing medications         Personal Care
Telehealth
Fall Detection units
Wound Care

Call for Rates
Kristen Marchesi, Contact

HOME HEALTH AGENCY

- Licensed Home Health Provider
- In business in Lebanon County for many years
- Serves Lebanon County west of Route 72
- Medicare Certified
- Pennsylvania Department of Aging Waiver certified
- All employees bonded
- Staff background checks performed

STAFFING AVAILABLE:

RN, LPN, CNA, Social Worker, Physical Therapy, Occupational Therapy, Speech Therapy, Home Health Aide, Hospice, Maternal Child Health

SERVICES PROVIDED:

<table>
<thead>
<tr>
<th>Bed bath</th>
<th>Skilled Nursing Services</th>
<th>Reposition as required</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sponge bath</td>
<td>Therapies</td>
<td>Range of motion</td>
</tr>
<tr>
<td>Shower</td>
<td>Encourage fluids</td>
<td>Empty bedside commode</td>
</tr>
<tr>
<td>Hair care</td>
<td>Prepare meal</td>
<td>Bedpan/urinal care</td>
</tr>
<tr>
<td>Nail care</td>
<td>Wash dishes/clean kitchen</td>
<td>Catheter bag</td>
</tr>
<tr>
<td>Oral Hygiene</td>
<td>Feed/assist client</td>
<td>Mechanical lift</td>
</tr>
<tr>
<td>Foot care: wash/soak</td>
<td>Light housekeeping</td>
<td>Supervise transfer</td>
</tr>
<tr>
<td>Shave: electric only</td>
<td>Check for home safety</td>
<td>Medication reminders</td>
</tr>
<tr>
<td>Skin care/lotion</td>
<td>Change bed linens</td>
<td>Dispensing Medicines</td>
</tr>
<tr>
<td>Dress</td>
<td>Fall precautions</td>
<td>Flu clinics for immunizations</td>
</tr>
<tr>
<td>Laundry: home</td>
<td>Hospice</td>
<td></td>
</tr>
<tr>
<td>Palliative Care</td>
<td>Ambulation</td>
<td></td>
</tr>
</tbody>
</table>

CALL FOR RATES

*REFERRALS ARE MADE WITH PHYSICIAN ORDER*
HOSPICE CARE

Cindy Czarnecki, Branch Manager, RN, BSN
LeAnne Moyer, RN, BSN, Nurse Manager (Primary Contact)

- In business in Lebanon County since 1979
- Licensed Hospice Provider
- Serves all of Lebanon County
- Medicare certified

Staffing Available:
Medical Director, Nursing (available by phone 24 hours a day), Social Worker, Home Health Aides, Chaplain, Volunteers, Pharmacist, Dietician, Therapists as needed

SERVICES PROVIDED:

Hospice is a multidimensional program of care designed to treat the person as well as their loved ones, not the disease, and provides a full range of services for medical, emotional and spiritual needs.

- Medication and methods of pain and symptom control
- Practical assistance to promote a comfortable setting at home, in an assisted living or nursing home, or at the hospital
- Flexible admissions, including weekends
- Access to bilingual staff, interpretive services and literature
- Highly trained and experienced nursing staff
- Good Samaritan Hospice staff will coordinate the patient’s home care
- Bereavement support for adults and children, including follow up support for one year
- Volunteers available to provide companionship, pet therapy, singing and music, bereavement support and vigil support

RATES PER MEDICARE GUIDELINES, Medicare, Medicaid and Private Insurances Accepted

*REFERRALS ARE MADE WITH PHYSICIAN ORDER
HOME HEALTH AGENCY

Cindy Czarnecki, Branch Manager

- Licensed Home Health Provider
- In business in Lebanon County since 1911
- Serves all of Lebanon County
- Medicare certified
- Pennsylvania Department of Aging Waiver certified

STAFFING AVAILABLE:
Skilled Nurses, Physical, Occupational, and Speech Therapists, Medical Social Worker, Home Health Aides

SERVICES PROVIDED:

- Skilled Nursing Care: Disease Management, Medication, Education, Pain Management, Wound Care Management
- Physical, Occupational, and Speech Therapy
- Medical Social Services
- Home Health Aide, assistance with personal care
- Wound Ostomy Nurse

RATES:
Typically covered by Medicare, Medicaid and Private Insurances if qualifying criteria are met.

*REFERRALS ARE MADE WITH PHYSICIAN ORDER
This program is supported, in part, by a grant from the Pennsylvania Department of Aging; the US Department of Health and Human Services, Administration of Aging, Lebanon County Commissioners and donations.